



The Center for Drug Free Living Allies with Stanley Stuart Yoffee and Hendrix (SSYH) to Automate HR, General Ledger and Payroll Functions

SSYH helps implement strategic technology upgrades for Central Florida non-profit which increases efficiency across key accounting departments and significantly improves reporting turnaround time.

Some relationships are just meant to last.

When Jeff Miller, Accounting Manager at the Center for Drug Free Living (“The Center”), was discussing the need to upgrade The Center’s accounting system with his local Microsoft representative in 2006, he knew he’d need to work closely with a local IT firm for expert training, deployment, and support services. As luck would have it, his Microsoft contact recommended the perfect one-stop solution – Stanley Stuart Yoffee & Hendrix (SSYH). A first-time meeting was arranged.

During the meeting, Jeff explained that The Center was transitioning from the CMHC Software Suite, a UNIX-based application, and upgrading to MS Dynamics. Although the CMHC system contains applications and modules that are instrumental in the delivery of behavioral healthcare, public healthcare and substance abuse treatment, the MS Dynamics solution delivers more comprehensive, out-of-the box functionality and reporting capabilities including financial and human resource management.

After consulting with members of the SSYH team, Jeff knew they were in good hands. The rest, as they say, is history.

SSYH: Driving Efficiency through Automation and Integration

The Center is a comprehensive, community-based behavioral healthcare provider that has been serving Central Florida for over 40 years, providing prevention, intervention and treatment to individuals and families coping with substance abuse, mental health disorders, juvenile delinquency, HIV/AIDS, Hepatitis and other behavioral health issues. With a staff of more than 500 professionals providing services to approximately 16,000 individuals every year, The Center’s services span 20 locations across four counties.

Jeff’s Accounting Department was facing many challenges as the organization grew and expanded its range of services and geographic reach.

“We were doing our financial reports on paper. It took two reams of paper just to print the copies needed to distribute reports to 25 directors,” says Jeff. With 200 reporting units to incorporate and hundreds of pages to collate each and every time a report was generated, it was a huge drain of manpower, time and money.

“Our payroll was a manual process as well and people from the different locations had to stop by the main office to pick up their checks. It was very inefficient.”

Enter SSYH - the Trusted Business Advisor.

Enter the experts at SSYH. As a nationally recognized Microsoft Partner, SSYH offers the latest in Microsoft Dynamics ERP information systems and provides a full range of professional consulting services including information technology and business application strategies, software installation and customization, training and ongoing product support.

Case Study



CENTER FOR
DRUG-FREE
LIVING

Client:

The Center for Drug-Free Living, Inc., founded in 1971, is a comprehensive, community-based behavioral healthcare provider, serving the Central Florida Community. Program components include substance abuse education, prevention, intervention, outpatient and residential treatment, methadone maintenance treatment, detoxification, drug court, HIV overlay, outreach, education, testing and supportive services, aftercare and juvenile justice services. The Center’s staff of over 500 professionals provides services to approximately 16,000 individuals each year.

Industry Vertical:

Non-profit



“Now we can quickly publish our financial reports online. It’s much easier and much less time consuming and aggravating. Our systems are now integrated and everything is viewable online – almost fully paperless.” – Jeff Miller, Center for Drug-Free Living

SSYH ERP Practice Managers started first by working with Jeff’s General Ledger core staff of about 10 employees to implement Microsoft Dynamics and connect the many moving parts of their expansive organization. This immediately gave them greater transparency, better visibility and closer control over what was happening across the entire organization.

Approximately six months later, after the successful GL implementation, SSYH deployed the software to Human Resources and Payroll, ultimately integrating the systems throughout Accounting. The system is now used daily by about 15 full-time Center employees.

Partners in a Mission: Promoting Healthy, Responsible Lifestyles

As part of the Microsoft Dynamics implementation, SSYH also installed and integrated Microsoft FRx (now Management Reporter), a software product used for financial reporting and analysis.

“Now, we can quickly publish our financial reports online. It’s much easier and much less time consuming and aggravating,” Jeff says. “And no more reams of paper to collate. We get our reports out to our Directors much more quickly and they can access everything at their convenience.”

“Our systems are now integrated and everything is viewable online – almost fully paperless. With electronic pay cards and direct deposit options, no paystubs are needed and employees don’t have to physically pick up paychecks.”

With a single point of entry, employee web access to critical information, and the automation of manual processes, The Center is able to manage expenses and reallocate resources toward critical services. Another advantage The Center realized is that its Human Resources department is now functioning completely autonomously from AP/AR, a practical and almost necessary step in any growing organization.

“We tried to do whatever was needed to make sure the entire process was uncomplicated and painless,” says Rachel Johnson, SSYH Practice Manager. “We continue to provide personalized, local service – from planning, to implementation, and ongoing support.

“We have a great partnership with The Center; their organization positively impacts not just their direct clients, but all of us living in Central Florida. SSYH supports The Center during various fundraising events and our employees enjoy supporting their efforts to better service the community whenever they can,” says Rachel.

Today, the relationship remains very beneficial to The Center, according to Jeff. “They always keep us on track and always keep us updated. The true ‘value add’ for us is we know we can call and brainstorm with them anytime – they just know our organization so well.”

Situation:

The Center’s Accounting Department was utilizing a CMHC Software Suite, UNIX-based application. Although the CMHC system contains applications and modules instrumental in the delivery of behavioral healthcare and substance abuse treatment, Microsoft Dynamics solution delivers robust and flexible reporting capabilities.

Challenge:

Accounting needed to upgrade and integrate its applications and systems to meet the needs of a growing organization and to support its expanded services and geographic reach.

Solution:

- Microsoft Dynamics
- Microsoft FRx (Management Reporter) for financial reporting

Results:

- Fully integrated accounting systems
- Faster and more efficient financial reporting
- Streamlined electronic payroll
- Autonomous HR department

About SSYH

Established in 1992, Stanley Stuart Yoffee and Hendrix, Inc. (SSYH) specializes in business management solutions for a variety of industries including not-for-profit. SSYH is a nationally recognized Microsoft Partner, having achieved Microsoft’s Gold ERP Competency, with offices in the Orlando and Fort Lauderdale metropolitan areas.

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